



# Job Aid: Installation and Registration

[App Prerequisites](#)

[Installation](#)

[Registration](#)

[Password Reset](#)

[Forgot Password](#)

**Click here to access  
video tutorial**



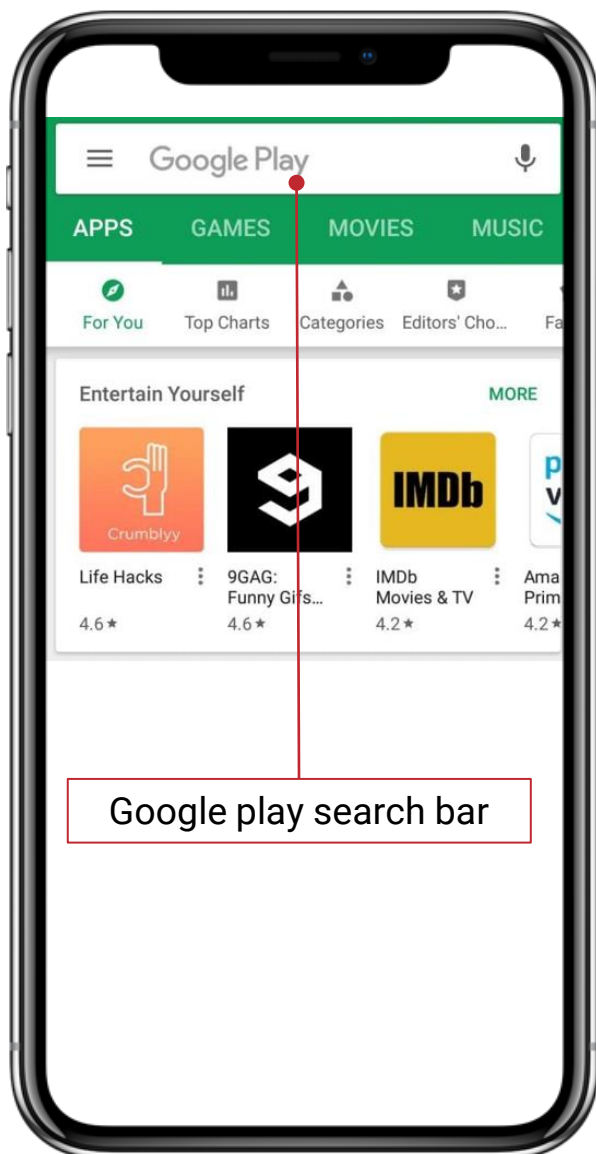
## App Prerequisites

1. CN Express Pass is currently only available for visits to Malport (continue to use ModalPass for other CN Intermodal terminals)
2. Registered as a trucker in Malport's SpeedGate™
3. Data or WiFi enabled Apple or Android mobile phone with email or text access

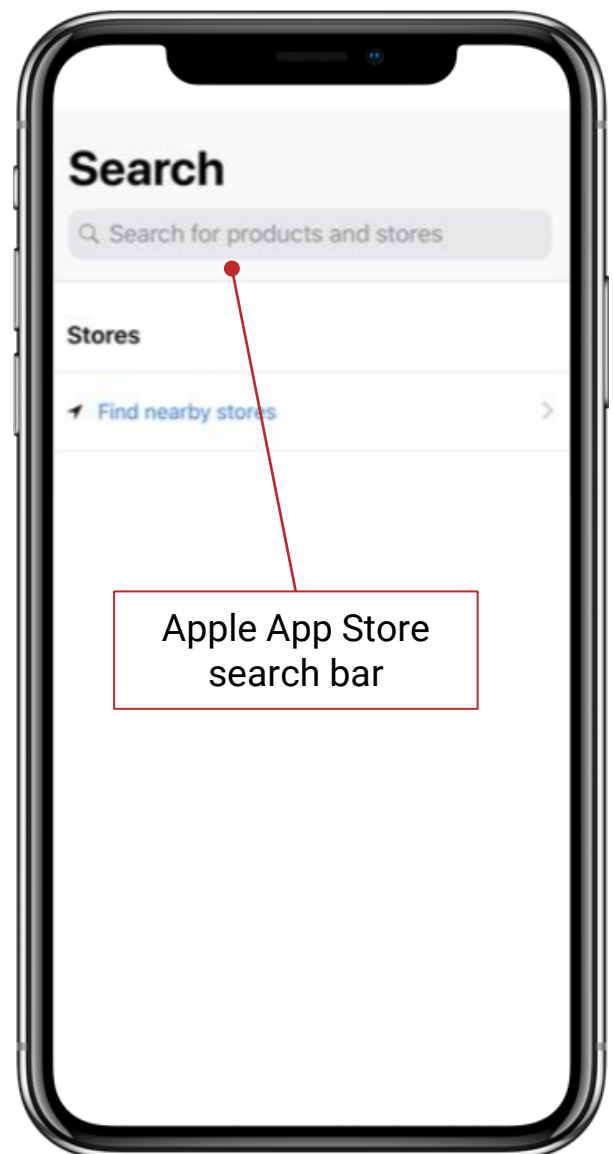
## Installation

1. Search for CN Express Pass App on Google Play or Apple App Store

**1a** Android



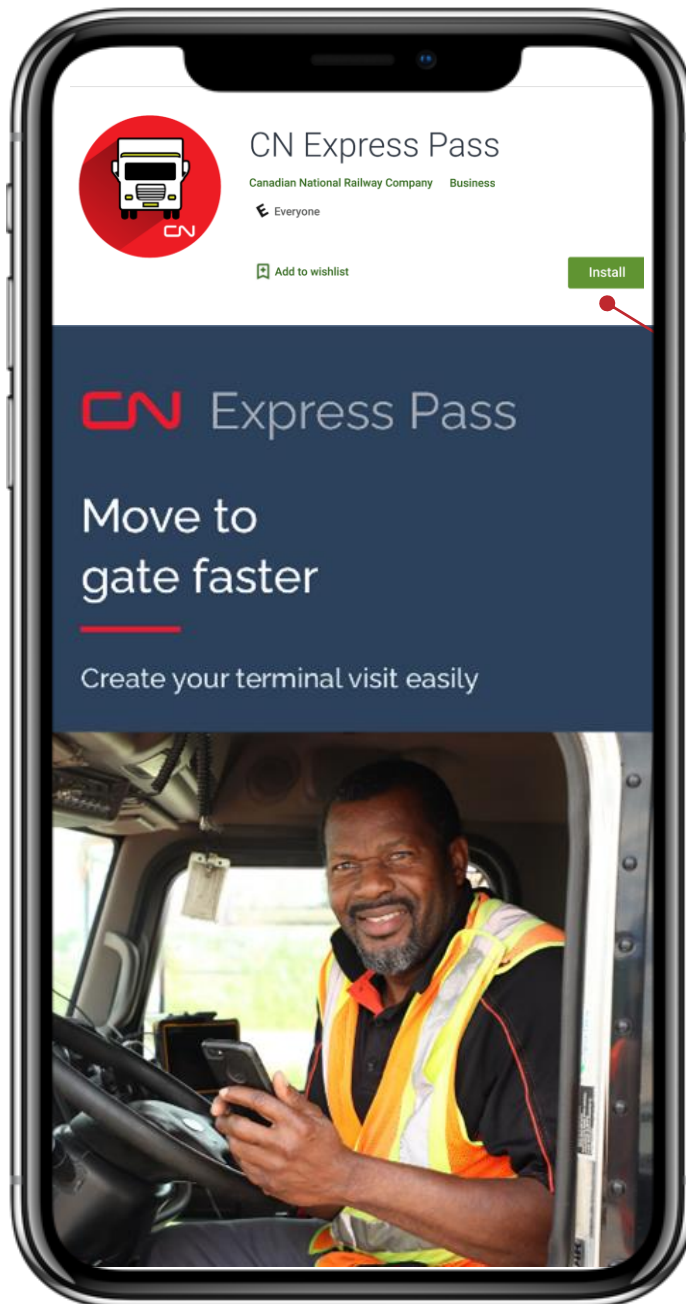
**1b** Apple



## Installation

2. Select the application as shown and press INSTALL
  - a. Click on OPEN

2

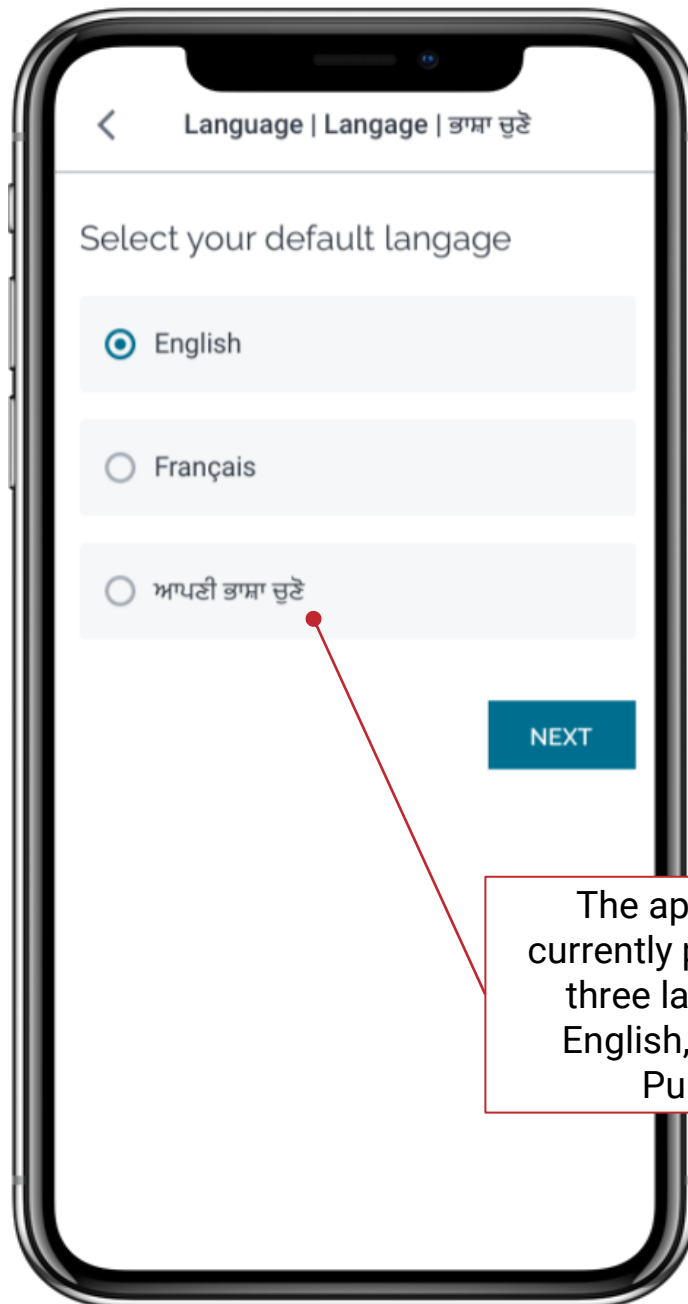


Click to start the installation process

## Registration

1. Tap to select your preferred language, the first time you open the app

1

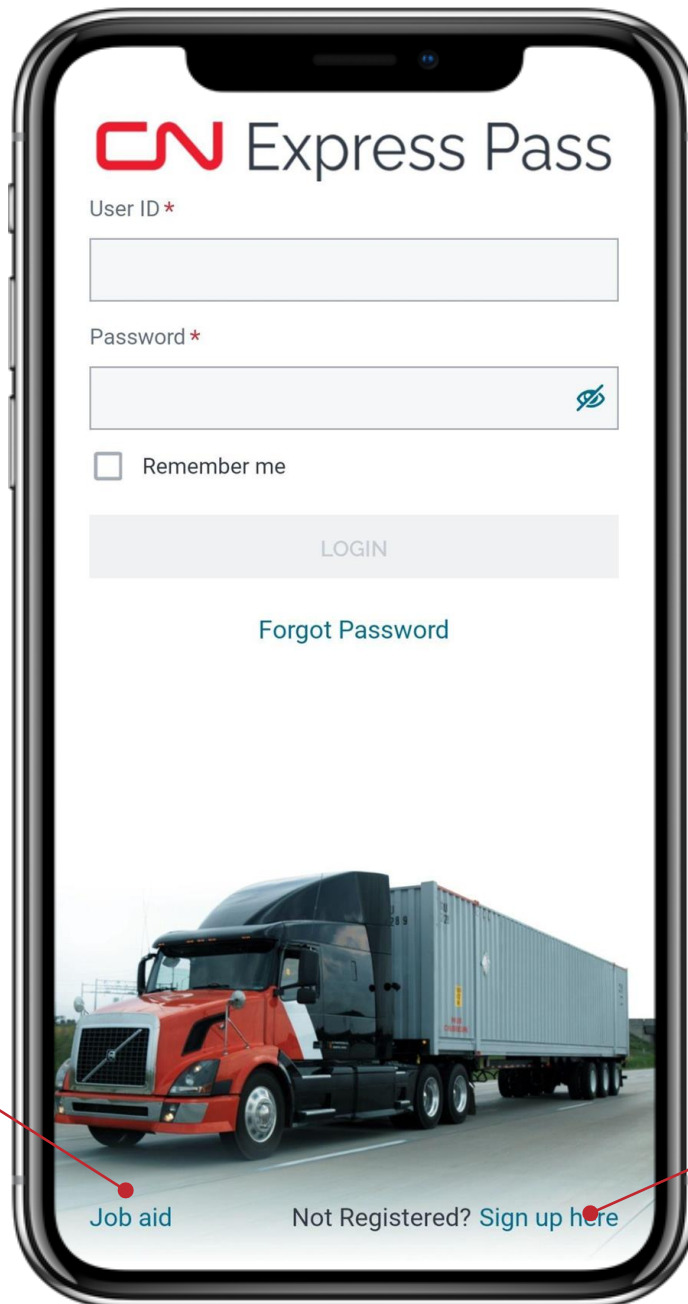


The application currently provides for three languages: English, French & Punjabi

## Registration

2. To sign up, click on 'Sign up here

2



The image shows a smartphone screen with the CN Express Pass login and registration interface. At the top, the CN logo and 'Express Pass' text are displayed. Below this, there are two input fields: 'User ID \*' and 'Password \*'. The password field has a toggle icon for visibility. A 'Remember me' checkbox is located below the password field. A grey 'LOGIN' button is positioned below the checkbox. Underneath the button is a blue link for 'Forgot Password'. At the bottom of the screen, there is a photograph of a red and white semi-truck. Below the truck image, there are two blue links: 'Job aid' on the left and 'Not Registered? Sign up here' on the right. A red circle with the number '2' is positioned above the smartphone. Two red callout boxes with lines pointing to the bottom links provide instructions: 'Click here to access the Job Aids' points to 'Job aid', and 'Click here to begin the registration process' points to 'Not Registered? Sign up here'.

Click here to  
access the Job  
Aids

Click here to  
begin the  
registration  
process

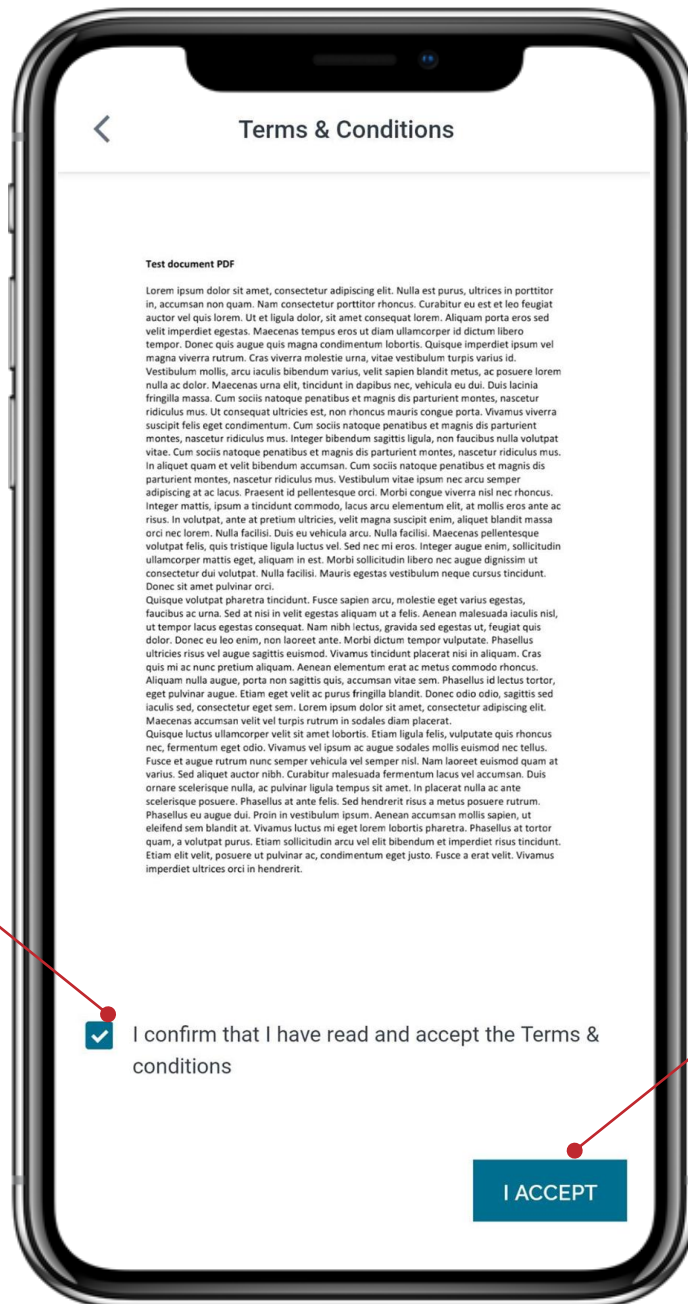
Job aid

Not Registered? [Sign up here](#)

## Registration

### 3. Read and Accept the Terms and Conditions

3



Acknowledge conditions prior to accepting Term & Conditions

Click to accept the Term & Conditions

## Registration

4. Enter your Driver's Licence details or take a picture of your Driver's Licence's barcode to automatically fill in your details

**4a** Option 1: Enter Driver License

Input driver's licence number

Select province/state\*

Nova Scotia

And

Driver's licence number\*

9999902-638

Or

TAKE A PHOTO OF DRIVER'S LICENCE

NEXT

Use this box to select the province

Enter your licence number here

**4b** Option 2: Enter Driver License

Driver's licence scanning

Hold your phone straight and take a clear photo of the driver's licence barcode

SELECT FROM GALERY

PHOTO

Select "Photo" and use your camera to scan the barcode

## Registration

5. Enter your details and confirm the trucking and terminal details
  - a. If you need to register for terminals or companies that are not listed, first register for Speed Gate™ at the terminal

5

5a

A smartphone screen displaying a registration form. The form includes the following fields: Driver's licence number (with asterisk and an info icon), Expiry date (with asterisk and a calendar icon), First Name (with asterisk), Last Name (with asterisk), Email (with asterisk), Re-enter Email (with asterisk), Phone number (with asterisk), and Re-enter Phone number (with asterisk). Below the Email and Re-enter Email fields, there is a note: "This is your account User ID". Below the Phone number and Re-enter Phone number fields, there is a note: "Required for password reset". A red dot is placed on the Email field, with a red line extending downwards to a text box at the bottom of the page.

Enter the relevant information

A smartphone screen displaying the "Trucking Companies / Terminals" section. At the top, there is a header "Trucking Companies / Terminals" with a back arrow. Below the header is a blue-bordered box with an info icon and the text: "Additional Companies/Terminals. If this information is not accurate, update your details at the terminal's Driver Assist booth". Below this is a section titled "View authorized trucking companies/CN terminals" with an info icon. Underneath, there are two sections: "Terminal" with a list item "MALPORT" and "SCAC" with two list items: "ABCD - Authorized Company 1" and "WXYZ - Authorized Company 2". A red dot is placed on the "WXYZ - Authorized Company 2" list item, with a red line extending downwards to a text box at the bottom of the page. At the bottom right of the screen, there is a blue "NEXT" button.

Confirm the Terminal and Company terminals before proceeding



## Registration

### 6. Create Password by following the rules

6

The image shows a smartphone screen with the following content:

- Back arrow icon and the title "Password".
- Section header "Password Creation Rules".
- Three rules, each with a green checkmark:
  - Use a minimum of 8 characters
  - At least one special character examples (!@#\$%?&\* \_ etc...)
  - At least one uppercase letter
- Input field "Enter Password \*" with a red dot on the right side and a blue eye icon.
- Input field "Re-enter Password \*" with a blue eye icon.
- A blue "NEXT" button at the bottom right.

Ensure these rules are followed while setting the password

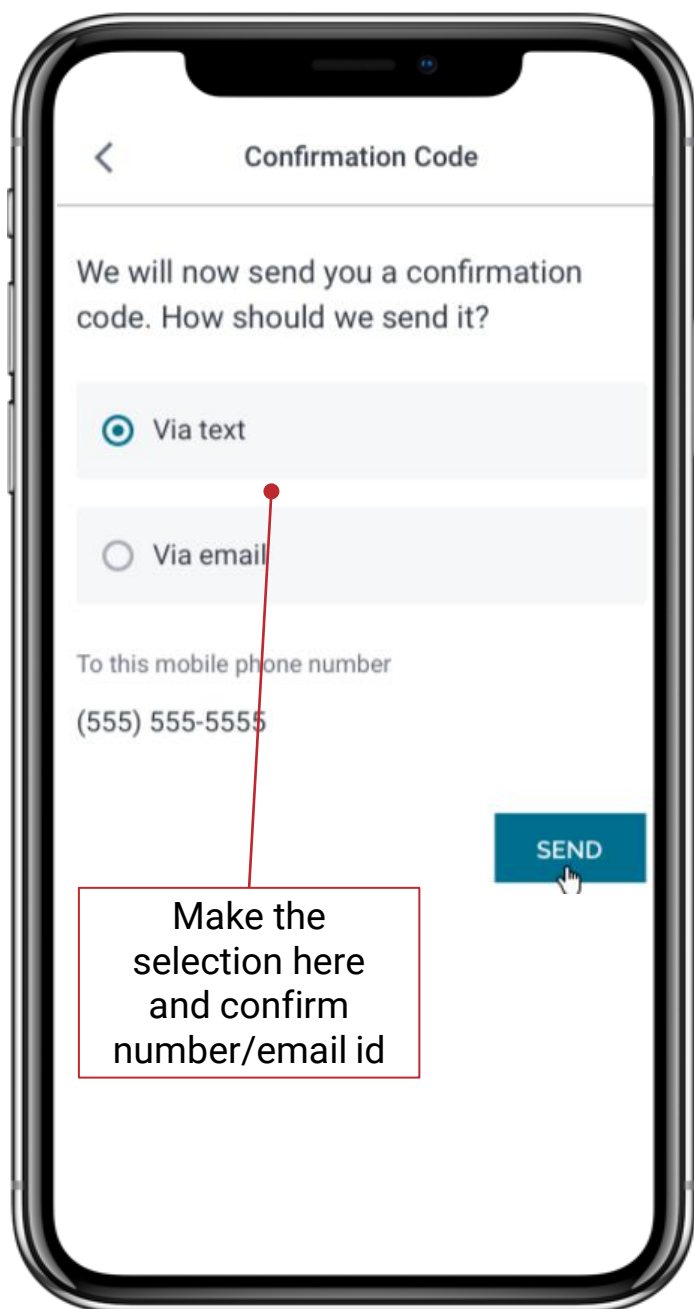
Enter the chosen password here

**Note: This is your login password for CN Express Pass**

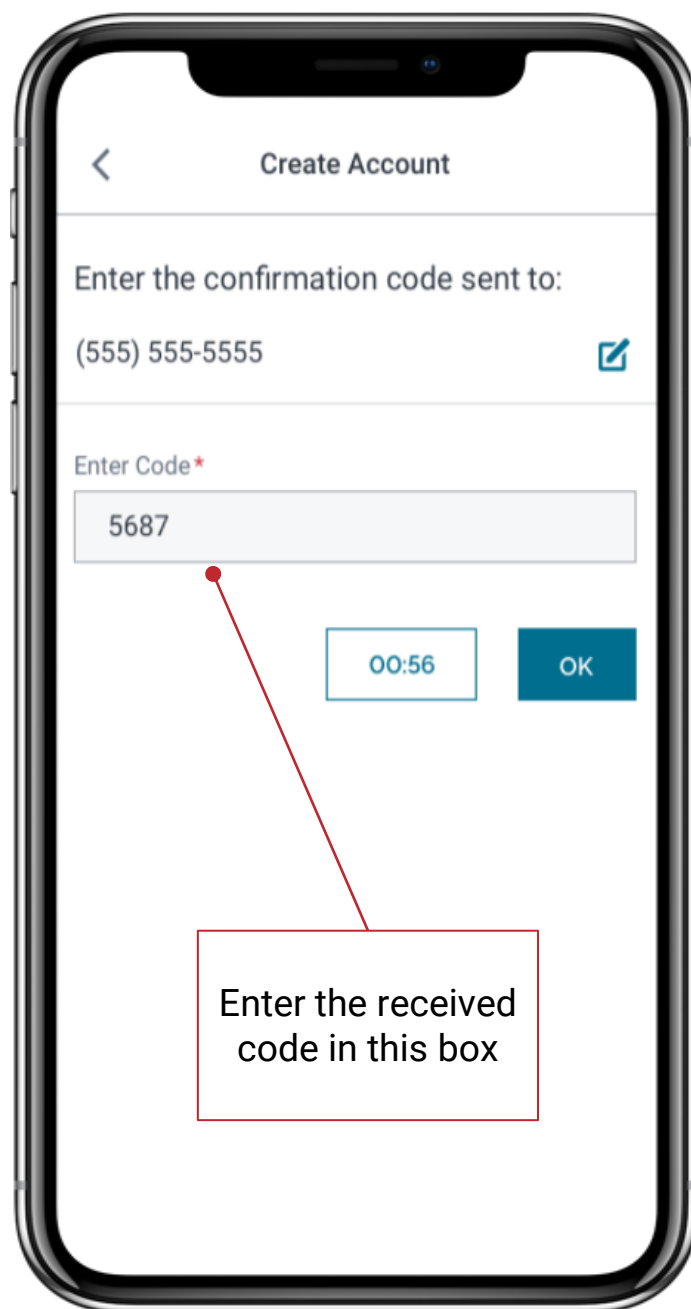
## Registration

7. Your confirmation code can be sent via text or email. Select your preferred method for account creation
  - a. Input the code to create your account

7



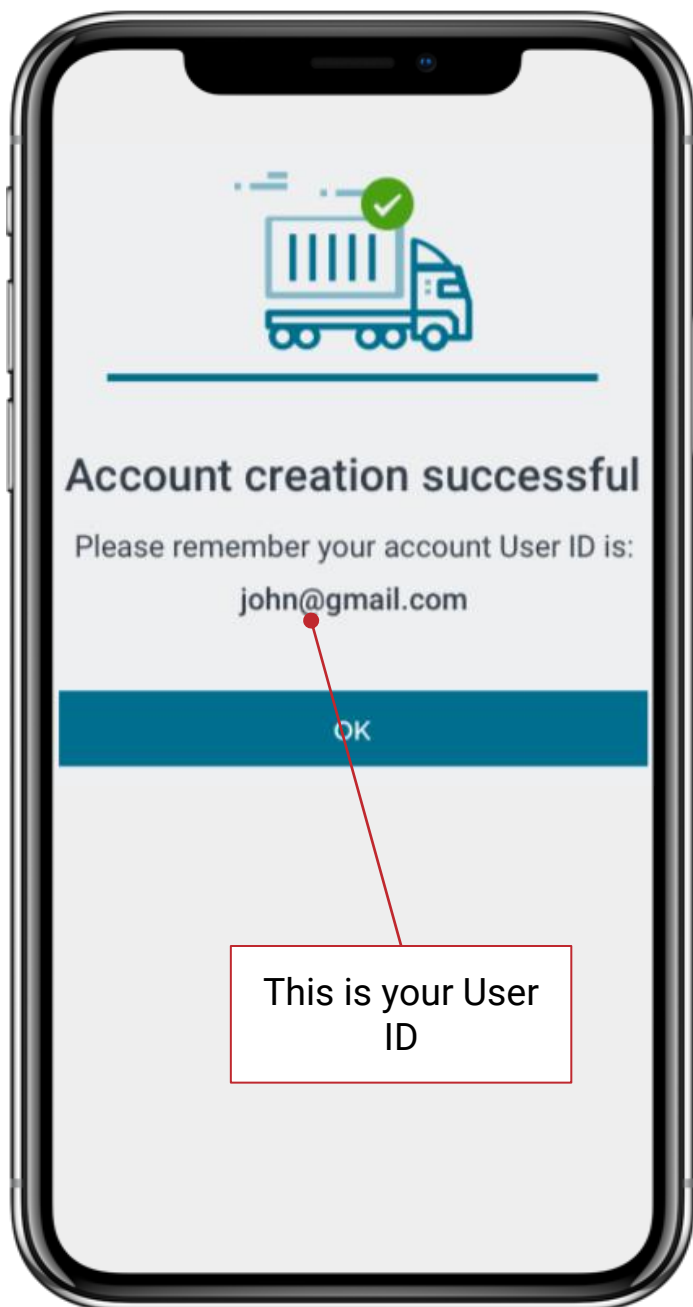
7a



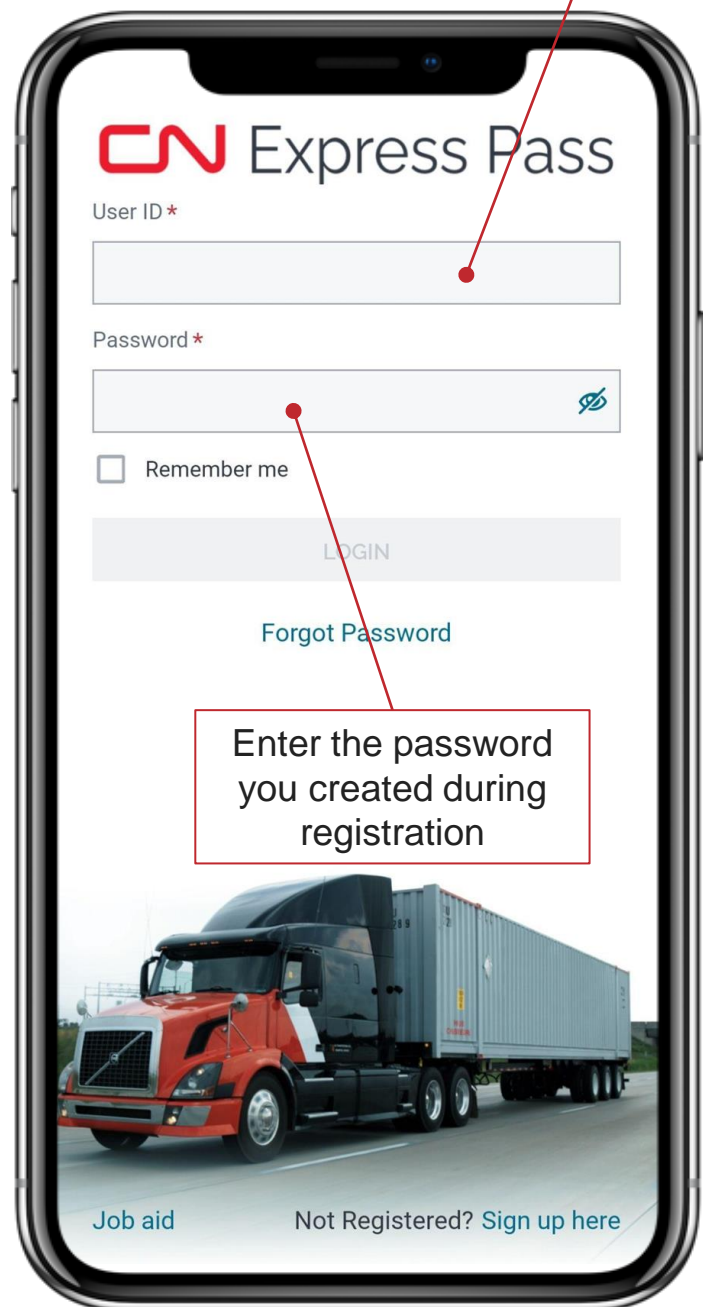
## Registration/Login

8. This screen confirms successful registration
9. To login, enter your User ID and password and select Login

8



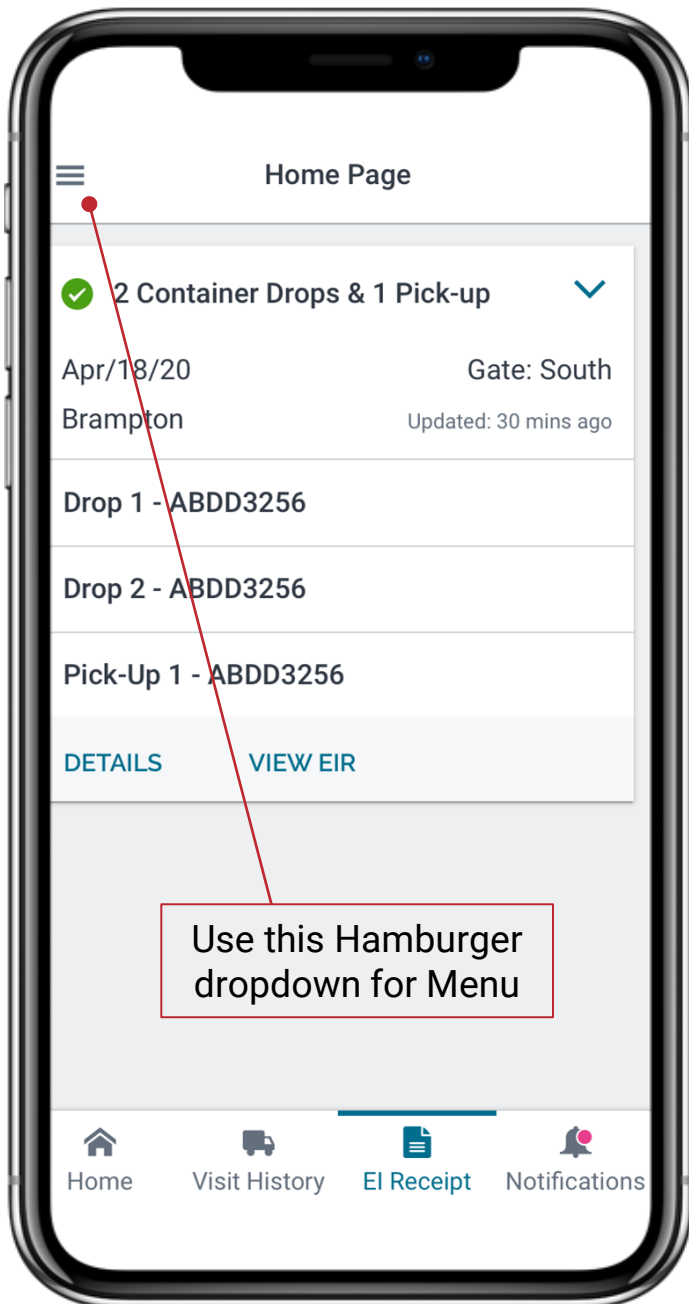
9



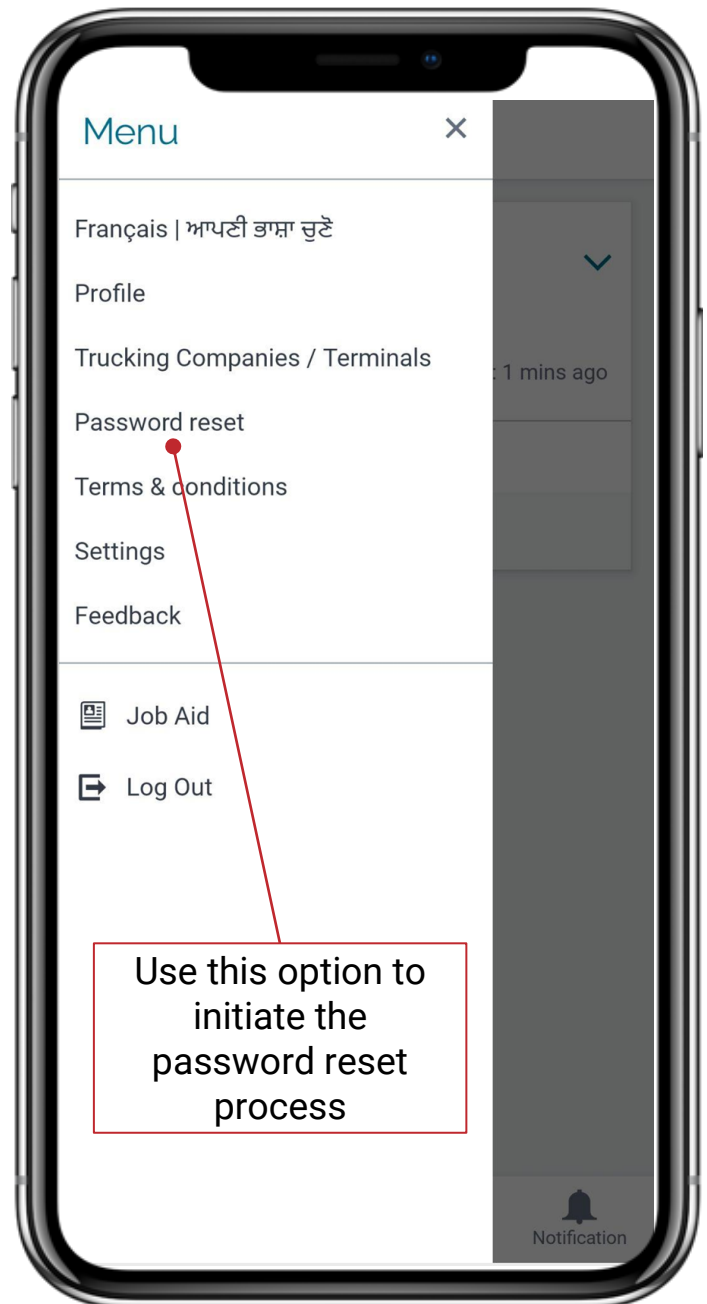
## Password Reset

1. Click on the hamburger menu dropdown on the Home Page to access MENU dropdown and choose Password Reset

1a



1b



## Password Reset

2. Enter the current password and choose a new password as per the rules

2

The image shows a smartphone screen with the 'Reset password' form. At the top, there is a hamburger menu icon and the title 'Reset password'. Below the title is a section titled 'Password Creation Rules' with three bullet points, each followed by a green checkmark: 'Use a minimum of 8 characters', 'At least one special character examples (!@#\$%?&\*\_ etc...)', and 'At least one uppercase letter'. Below the rules are three input fields: 'Old password \*', 'New password \*', and 'Re-enter new password \*'. Each field contains a series of dots and a toggle icon on the right. At the bottom of the screen is a blue button labeled 'RESET & SAVE'.

Ensure these rules are followed while setting the password

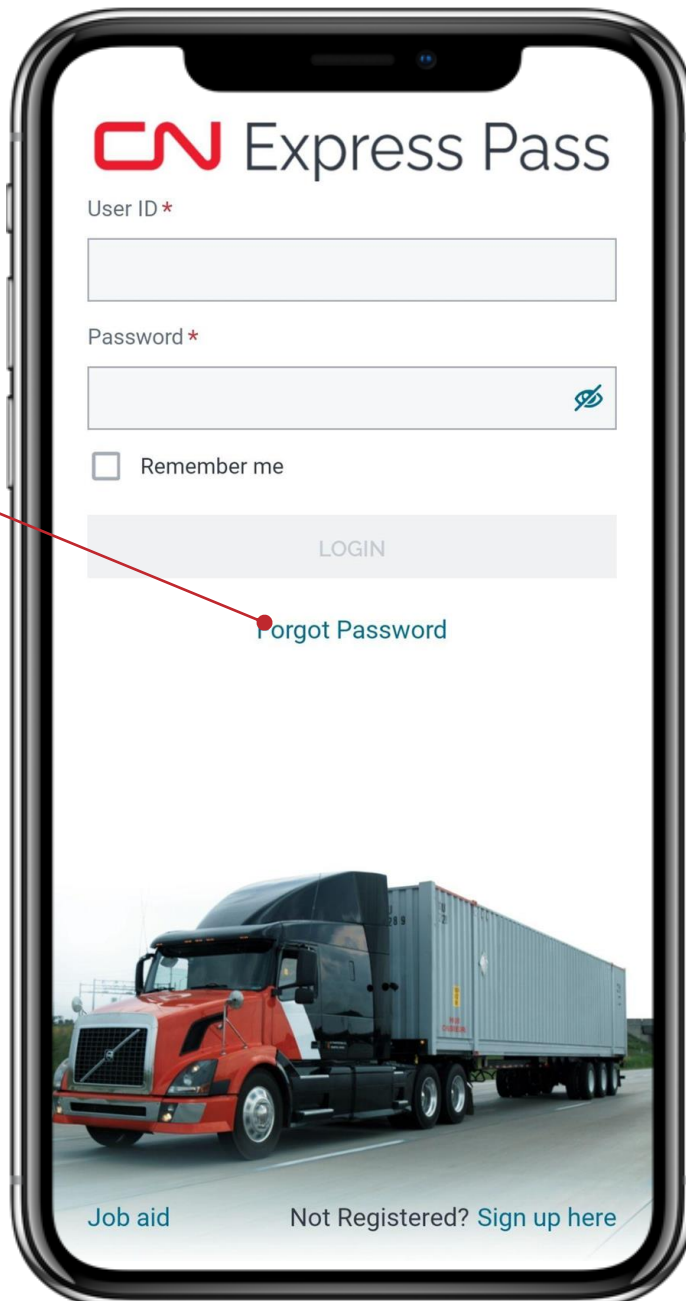
Enter your old password here

Enter your new password here

## Forgot Password

1. Click on Forgot Password on the Login Page. Note there is time limit to complete the Reset procedure

1

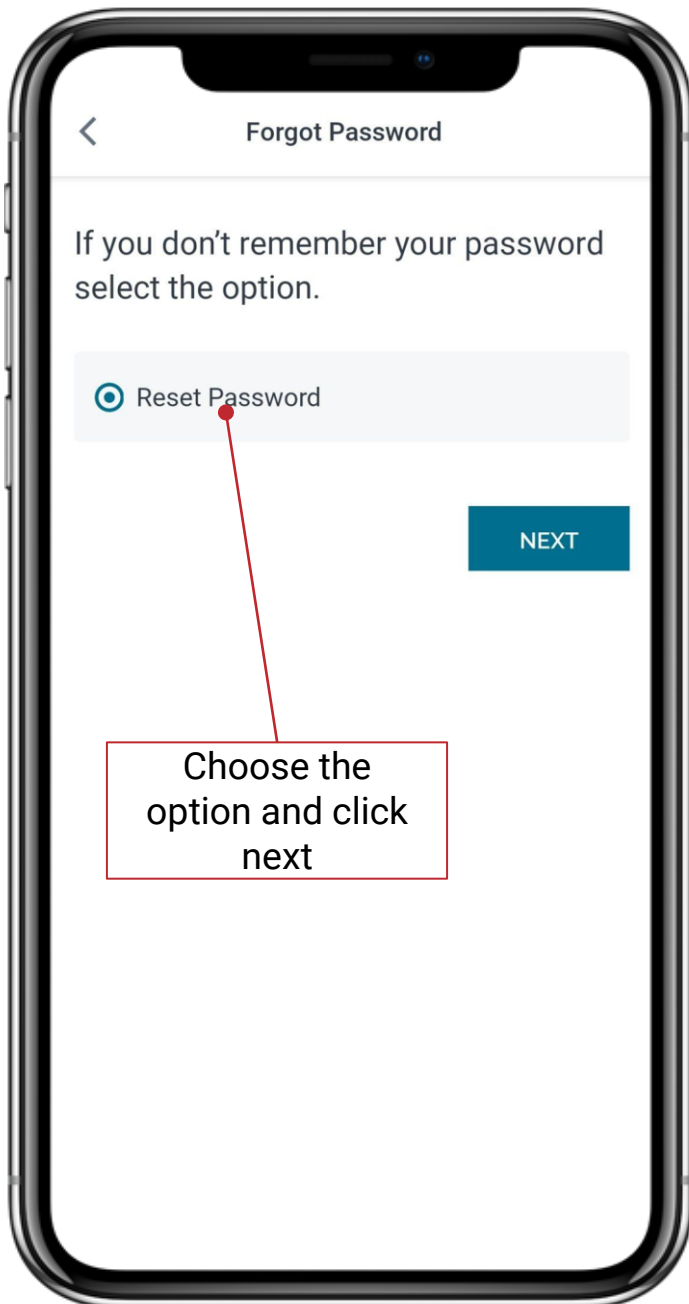


Click this to reset your password

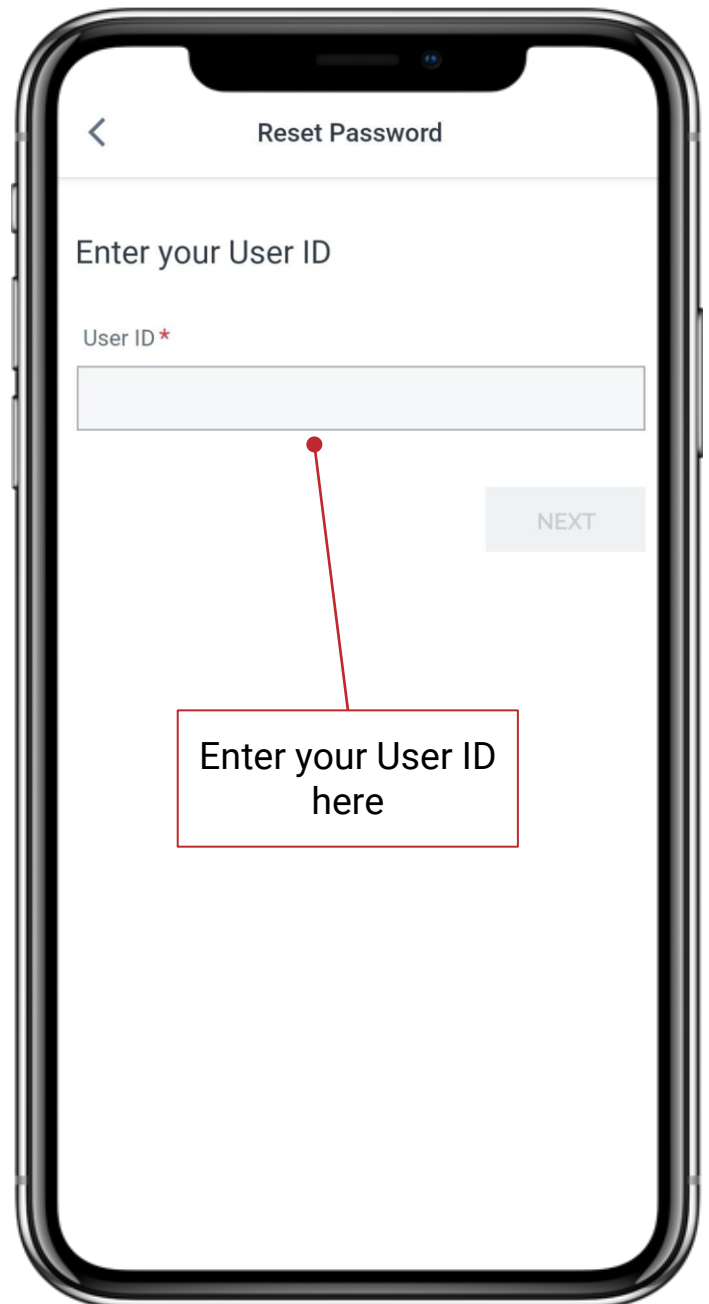
## Forgot Password

2. Select reset password and enter your User ID

2a



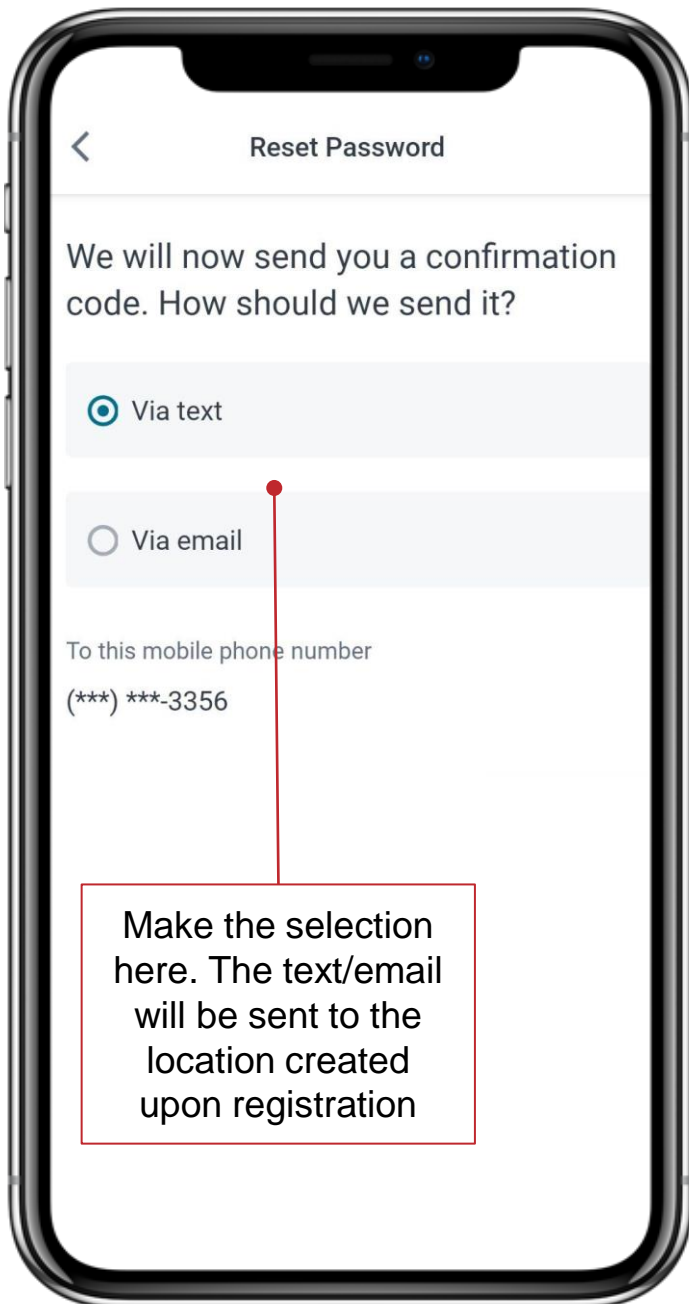
2b



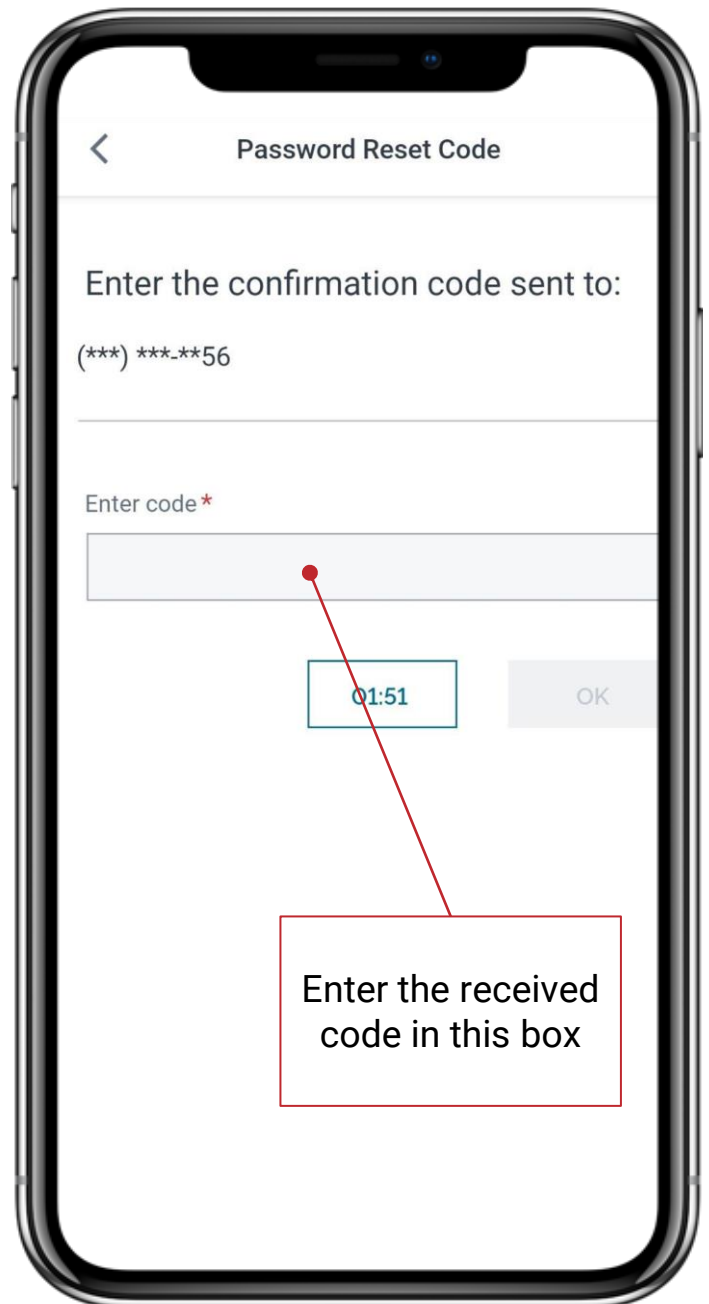
## Forgot Password

3. Your confirmation code can be sent via text or email. Select your preferred method
  - a. Input the code to reset your password

3



3a





## Forgot Password

### 4. Choose a new password as per the rules

4

Ensure these rules are followed while setting the password

The image shows a smartphone screen with a 'Password' title and a back arrow. Below the title is the section 'Password Creation Rules' with three bullet points, each followed by a green checkmark: 'Use a minimum of 8 characters', 'At least one special character examples (!@#\$%?&\* \_ etc...)', and 'At least one uppercase letter'. Below the rules are two input fields: 'Enter Password \*' and 'Re-enter Password \*'. Each field contains a series of dots and a toggle icon on the right. A blue 'NEXT' button is located at the bottom right of the screen.

Enter the chosen password here